SonoLab software has been pre-installed in the computer purchased with the instrument. No further installation or configuration is required if the computer is purchased with an instrument. The latest versions of SonoLab are available at: https://www.covaris.com/software-downloads/

Technical Assistance

If the instrument does not perform as expected, please contact Covaris Technical Support:

- **Telephone**
  - United States: Tel: +1 781.932.3959 during the hours of 9:00 a.m. to 5:00 p.m., Monday through Friday, Eastern Standard Time (EST), Greenwich Mean Time (GMT-05:00)
  - Europe: Tel: 44 (0) 845 872 0100, during the hours of 9:00 a.m. to 5:00 p.m., Monday through Friday, Greenwich Mean Time

- **E-mail queries to techsupport@covaris.com or applicationsupport@covaris.com**